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Dear Patients,

We are delighted to advise you that the modernisation, refurbishment, and extension works at the Crown Dale practice are close to completion and we will be looking forward to welcoming you back to the Practice on Wednesday 4 January 2023. The modernisation, refurbishment and extension works are now complete we are familiarising ourselves with our new surroundings and testing the resilience of our operating systems.

We have made some significant and beneficial improvements to the Practice which are immediately visible from the exterior presentation of the Practice with improved access accompanied with a new entrance lobby. We have also significantly improved our reception and waiting areas accompanied with additional and new consulting rooms which allow us to provide greater access and a wider range of services.

We have also made significant strides to improve the internal environment in respect of the internal decoration and signage which is both contemporary and in keeping with modern primary care facilities and to make your future visits to the Practice both pleasurable and enjoyable.

This is a very exciting time for the Practice and has indeed secured our long-term future in respect of providing General Practice services to our local communities and Practice population. Our newly refurbished, modernised, and extended Practice will provide us with the additional capacity to deliver additional services such as first contact physiotherapy; social prescribing; community paediatrics and lifestyle coaching for our patients with diabetes.

The Practice will also host some of the Diabetic Intermediate Care Clinics for the whole of Lambeth and for Lambeth residents who have been referred to this Service.

The additional space will further allow us to extend our teaching and training opportunities for doctors; medical students; trainee pharmacists; and nurses.

We are excited at the prospect of returning to Crown Dale and welcoming you back to the practice. We would like to thank you for your patience and support over the duration of the modernisation, refurbishment and extension works.

With our new capacity we will be welcoming new registrations to the Practice so please do tell family; friends; and neighbours.

Yours sincerely,

The Partners at North Wood Group Practice

**Partners:**

Dr Beatrice Lyons, Dr Nicoletta Scaravilli, Dr Carley Hennah & Gopal Ladva

**Associate Partner:** Dr Jack Murphy

**Director:** Donna Gibbs

**Manager:** Mrs Annemarie Godsall